



## Other Key Findings

**Highest and lowest average percent positive across all composite by geographic region and bed size.**

| Geographic Region                          | Bed Size                 |  |
|--|--------------------------|--|
| Mid-Atlantic (lowest) 61% positive.        | 6-24 beds: 71% Positive. | Smaller Hospitals (6-24 beds) reported the highest percent positive. |
| West South Central (highest) 67% positive. | 500+ beds 61% positive   | Larger Hospitals (500+ beds) reported the lowest percent             |

**Highest and lowest average percent positive across all composites by work area and staff position**

| Work Area  | Staff Position  |
|--|---|
| Rehabilitation department (Highest). 71% Positive. | Administration / Management (Highest). 77% Positive.  |
| Emergency Department (Lowest). 60% positive.       | Registered nurse/ Licensed vocational nurse/ Licensed practical nurse (Lowest). 63% positive. |

## Comparing results over time

**Trending results for 306 hospitals that submitted to the 2016 and 2018 database.**

13% of hospitals increased by 5 percentage points or more on at least 7 composites

Up. 35% of hospitals increased by 5 percentage points or more on Nonpunitive Response to Error.

Down. 21% of hospitals decreased by 5 percentage points or more on staffing.

## What's next? Action planning for improvement.

1. Define your goals
2. Plan your initiatives
3. Communicate your action plan

The Action Planning Tool for the AHRQ Survey on Patient Safety Culture provides step-by-step guidance on how to develop an action plan to improve patient safety culture, available at [www.ahrq.gov/sops](http://www.ahrq.gov/sops).

**To view the full report:** <https://www.ahrq.gov/sops/quality-patient-safety/patientsafetyculture/hospital/hosp-reports.html>

**For information on data submission:** <https://www.ahrq.gov/sops/quality-patient-safety/patientsafetyculture/hospital/resources/y2dbsubmission.html>